

Omnio Privacy Policy

Effective Date: 12/05/2025

Last Updated: 20/05/2025

Welcome to Omnio. Your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website at www.omnio.com.my or use our services.

1. Information We Collect

We may collect the following types of information:

a. Personal Information

- Name, email address, phone number, job title
- Company name, registration number, business address

b. Business Data

- Details provided in RFQ submissions
- Quotation details and service specifications
- Uploaded files and documents (e.g. licenses, certifications)

c. Technical Data

- IP address, browser type, device information
- Usage patterns, traffic data, and cookies

2. How We Use Your Information

We use your information to:

- Facilitate communication between clients and providers
- Match RFQs with suitable service providers
- Process and manage onboarding and verification
- Send notifications, confirmations, and platform updates
- Improve website functionality and user experience
- Comply with legal obligations

3. Sharing of Information

We do not sell or rent your personal information. We may share data with:

- Verified providers and clients for quotation purposes
- Trusted service providers who support our operations (e.g. hosting)
- Regulatory authorities when legally required

4. Data Security

We implement reasonable technical and organizational measures to protect your personal data from unauthorized access, misuse, or disclosure.

5. Your Rights

You may:

- Request access to your personal data
- Request correction or deletion
- Withdraw consent to marketing emails at any time

For any of the above, contact us at admin@omnio.com.my

6. Cookies

Our website may use cookies to enhance user experience. You can manage your cookie

preferences in your browser settings.

7. Third-Party Links

Our site may contain links to third-party websites. We are not responsible for their privacy practices or content.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.

9. Contact Us

For questions about this Privacy Policy or your data, please contact:

Omnio Operations Team

Email: admin@omnio.com.my

Website: www.omnio.com.my

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